



# GENETIC COMPUTERS, INC.

## SERVICE RATES & POLICIES

STANDARD LABOR RATE IS \$85.00 PER HOUR  
PRIORITY SERVICE RATE IS \$125.00 PER HOUR

ON-SITE SERVICE RATE IS \$125.00 PER HOUR  
PRIORITY ON-SITE SERVICE RATE IS \$195.00 PER HOUR

1. ALL REPAIRS AND/OR ESTIMATES FOR REPAIRS ARE SUBJECT TO A MINIMUM CHARGE OF ONE HOUR THE LABOR RATE.
  
2. ANY AND ALL REPAIRS THAT ARE NOT COVERED BY THE MANUFACTURERS WARRANTY WILL BE BILLED DIRECTLY TO THE CUSTOMER. THIS INCLUDES  
STUCK LABELS  
BROKEN CABINET PARTS  
CLEANING  
WORN OR DEFECTIVE CONSUMABLES  
USER ERROR  
ETC.
  
3. ANY WARRANTY REPAIRS MUST BE ACCOMPANIED BY A RETAIL SALES RECEIPT BEFORE ANY REPAIRS OR DIAGNOSES CAN BE ASSESSED.
  
4. ALL SERVICE WORK IS DONE ON A C.O.D. BASIS UNLESS PRIOR ARRANGEMENTS HAVE BEEN MADE.
  
5. ALL SERVICE WORK IS WARRANTIED FOR 30 DAYS.
  
6. A FINANCE CHARGE OF 1.75% WILL BE CHARGED ON ALL PAST DUE INVOICES.