



GENETIC COMPUTERS, INC.

RETURN POLICY

1. ALL RETURNS MUST BE ACCOMPANIED BY A RECEIPT. GENETIC COMPUTERS WILL NOT BE RESPONSIBLE FOR PROOF OF PURCHASE.
2. SOFTWARE MUST BE UNOPENED AND IN ORIGINAL PACKAGING. 7 DAY RETURN FOR LIKE ITEM EXCHANGE ONLY. NO REFUNDS.
3. ALL NEW SYSTEMS, LAPTOPS, DESKTOPS, PRINTERS, ETC. ARE RETURNABLE WITHIN 7 DAYS AFTER PURCHASE. STORE CREDIT ONLY. NO REFUNDS. *RESTRICTIONS APPLY. DEPOSITS ARE FORFITTED IN EVENT OF CANCELLED ORDERS. STORE CREDIT IS VALID FOR 90 DAYS.
4. USED SYSTEMS SPECIFICALLY CONFIGURED INDIVIDUALLY ARE SOLD AS-IS AND ALL SALES ARE FINAL.
5. MEMORY CHIPS WILL BE REPLACED ONLY IF THEY ARE FOUND TO BE DEFECTIVE BY GENETIC COMPUTERS. OTHERWISE MEMORY IS NON-RETURNABLE.
6. HARDWARE SUCH AS VIDEO BOARDS, MOTHERBOARDS, I/O CONTROLLERS, ETC.** ARE RETURNABLE ONLY IF THEY ARE FOUND TO BE DEFECTIVE BY GENETIC COMPUTERS. IN THE CASE OF INCOMPATIBILITY, THE CUSTOMER MUST SUPPLY THE MACHINE AND COMPONENT FOR INSTALLATION BY GENETIC COMPUTERS. IF THE COMPONENT IS FOUND TO BE INCOMPATIBLE, A REFUND OR CREDIT WILL BE ISSUED ACCORDINGLY. IF THE COMPONENT IS INSTALLED BY GENETIC COMPUTERS SUCCESSFULLY A FLAT RATE CHARGE OF \$85.00 WILL BE ASSESSED.

*THERE WILL BE A 20% RESTOCKING FEE ASSESSED TO ALL RETURNED MERCHANDISE.

**GENETIC COMPUTERS RESERVES THE RIGHT TO TEST SYSTEMS, MEMORY AND HARDWARE THOROUGHLY AT OUR CONVENIENCE BEFORE ISSUING A REFUND OR CREDIT.